

	QUALITY POLICY	<i>Document encoding</i>
		Annex 1 QM Quality Policy
Department in charge	Reference standard	rev. 04 of Feb 2022
DG	ISO 9001:2015	Page 1 of 1

Plastifil SA's vision is to become a world leader in the production of complex steel wire products, through experience and attention to detail.

This will be achieved through:

- Definition, application, updating and continuous improvement of the Quality Management System's effectiveness.
- Consideration of the context and alignment of the QMS with the strategic direction, applying a risk-based approach.
- Customer and stakeholder satisfaction, its continuous development, compliance with applicable legislative requirements.
- Plastifil SA's management, with the support of its staff, set quality targets and defined responsibilities for achieving them.
- Continuous increase in customer satisfaction.
- Research and application of new technologies and staff training.
- Careful selection and monitoring of partners/suppliers.
- Commitment to increasing product quality in order to exceed customer expectations.
- Implementation of continuous improvement every day and in every job.
- Ensuring that our Policy, Manual and Procedures reflect what we actually do.
- An understanding of how our activities fit into the overall workflow.
- Continuous updating of the QMS in all its phases, from issuing the technical solution, design and proposal, to the order, production, delivery and post-delivery activities.
- Safeguarding the health and safety of its employees by maintaining adequate environments and infrastructure.
- Respect for and protection of the environment.
- Respect for professional ethics and its main behaviours outlining a code of professional conduct.

The structure for defining quality objectives is stated in the Quality Manual.

The Quality Manager is responsible for communicating the Quality Policy to all staff working with or on behalf of Plastifil SA and making it publicly available.

CEO Plastifil SA



Michele Matis